Donor Privacy Policy

Dignity Freedom Network USA (hereafter DFN) is committed to respecting the privacy of our donors. This Donor Privacy Policy is to ensure our donors that donor information will not be shared with any third party.

Awareness. DFN provides this Donor Privacy Policy to make you aware of our privacy policy and to inform you of the ways your information is used. We also provide you with the opportunity to remove your name from our mailing lists, if you desire to do so.

Information Collected. DFN collects and maintains the following types of donor information:
- contact information: name, organization/church, complete address, phone number, email address;
- payment information: encrypted credit card number and expiration date, and billing information;
- shipping information: name, organization/church, complete address;
- information concerning how you heard about DFN;
- information you wish to share: questions, comments, suggestions; and
- your request to receive periodic updates: e.g., to individuals who request it, we will send periodic mailings related to specific fund-raising appeals, prayer concerns, and newsletters.

How Information is Used. DFN uses your information to understand your needs and provide you with better service. Specifically, we use your information to help you complete a transaction, communicate back to you, and update you on Dignity Freedom Network news. Credit card numbers are used only for donation or payment processing and are not retained for other purposes. We use the comments you offer to provide you with information requested, and we take seriously each recommendation as to how we might improve communication.

No Sharing of Personal Information. DFN will not share, sell, rent, or lease your personal information to other individuals or organizations. The identity of all our donors will be kept strictly confidential at all times. Use of donor information is limited to internal use and only to further the activities and purposes of DFN.

Removing Your Name From Our Mailing List. It is our desire to not send unwanted mail to our donors. Please contact us if you wish to be removed from our mailing list.
Contacting Us. If you have comments or questions about our donor privacy policy, please send us an email at info@dfnusa.org or call us at (757)233-9110.